Mott Community College
Student Satisfaction Survey

PLEASE FILL IN THE BOX BELOW YOUR CHOICE. FILL IN THE BOX COMPLETELY! (EXAMPLE: □)

1. When do you attend classes?
   All day classes □
   Mostly day classes □
   Half day/Half evening classes □
   Mostly evening classes □
   All evening classes □

2. Where do you attend the majority of your classes?
   Main Campus □
   Southern Lakes Branch Campus (SLBC) □
   Lapeer Site □
   Distance Learning/Telecourse □
   Clio □

3. What is your enrollment status right now?
   Full-time (12 credits or more) □
   Part-time (less than 12 credits) □

4. How do you describe yourself?
   Am. Indian/Alaskan Native □
   Asian/P.I./Filipino □
   Black/African Am. □
   Hispanic/Chicano □
   White/Caucasian □
   Multi/Other □

   What is your gender?
   Male □
   Female □

5. How many children do you have who are 5 years old or younger?
   0 □
   1 □
   2 □
   more than 2 □

6. Do you live in the City of Flint?
   Yes □
   No □

7. What is your annual family income range?
   Under 10,000 □
   10,001-20,000 □
   20,001-30,000 □
   30,001-40,000 □
   40,000+ □

8. What is your age?
   18 or under □
   19-21 □
   22-25 □
   26-30 □
   31-35 □
   36-40 □
   41-50 □
   50+ □
10. How many semesters have you attended at Mott?

1  2  3  4  5  6  7 or more Semesters

☐  ☐  ☐  ☐  ☐  ☐  ☐

11. What form of transportation do you use to attend MCC?

Own vehicle   Car pool   Public transportation   Other ________________

☐  ☐  ☐  ☐

12. What is the highest level of education you have completed?

H.S. Diploma  G.E.D.  Certificate  Associate Degree  Bachelor’s Degree  Graduate Degree  Professional License  Other

☐  ☐  ☐  ☐  ☐  ☐  ☐  ☐

13. Would you recommend MCC to others?

Definitely yes   Probably yes   Uncertain   Probably no   Definitely no

☐  ☐  ☐  ☐  ☐

14. Please indicate your plans for the next academic semester:

Plan To Work/Not Attend College  ☐  Plan To Attend MCC  ☐  Plan To Transfer To A 4-Yr. College/Univ.  ☐

Plan To Attend Another Comm. College/Technical College  ☐  Undecided  ☐  Other  ☐ ________________

15. What Educational Goal Are You Currently Pursuing At Mott Community College?

Courses Only/No Degree  ☐  Courses To Maintain/Improve Job  ☐  Courses To Transfer  ☐

Complete Certificate  ☐  Complete Associate Degree  ☐  Other  ☐ ________________

16. What is the primary job/work category you’re seeking? (please mark one response only)

Professional  ☐  Business  ☐  Health Services  ☐  Technician  ☐  Skilled Trades Worker  ☐

Service Worker  ☐  Agriculture  ☐  Military  ☐  Undecided  ☐  Other  ☐ ________________

17. Who was most influential in your decision to attend Mott Community College? (please mark one only)

Parents/relatives/spouse  ☐  Friends  ☐  High School Counselor/Teacher  ☐

College Counselor/Teacher  ☐  MCC Student or Graduate  ☐  Other  ☐ ________________
Please indicate your level of satisfaction with each of the following aspects of MCC using the following scale:

<table>
<thead>
<tr>
<th>Aspect</th>
<th>SA</th>
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</thead>
<tbody>
<tr>
<td>Classroom space is adequate</td>
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<tr>
<td>Space for clubs, activities, leisure, lounges, etc. is adequate</td>
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<td>Study space for students is adequate</td>
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<td>Courses are academically demanding</td>
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<td>There is good rapport between faculty and students</td>
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<td>There is good rapport between staff and students</td>
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<td>MCC is warm, friendly, supportive of students</td>
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<td>Students receive adequate recognition for their accomplishments</td>
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<td>Computer Labs are adequate</td>
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<td>Science Labs are adequate</td>
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<td>Academic Support Labs are adequate (reading, writing, language etc.)</td>
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<td>Technology Labs are adequate</td>
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<td>Copy Machine Availability is adequate</td>
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<td>Recreational Facilities are adequate</td>
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<td>The campus is generally a safe place</td>
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<td>Variety of courses offered is adequate</td>
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<td>Class size is appropriate</td>
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<td>Advisors are available when needed</td>
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<td>Programs of Study are flexible</td>
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<td>There is diversity and racial harmony at MCC</td>
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<td>There are adequate opportunities for student employment</td>
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<td>There is a clear student complaint/grievance process</td>
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<td>Student government is accessible</td>
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<td>Dropping and Adding courses is easy to do</td>
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<td>Help is available to research my career goals</td>
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<td>Help is available to improve my study habits and skills</td>
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<td>I am accomplishing my educational goals at MCC</td>
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<td>I would choose to attend MCC again</td>
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<td>I would recommend MCC to others</td>
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**PLEASE RATE OUR SERVICE AREAS:**

Mark on the left if you’ve used the Service Area and if you’ve used the Service Area, mark on the right how satisfied you are.

<table>
<thead>
<tr>
<th>Have You Used The Service Area?</th>
<th>If Used, How Satisfied Are You?</th>
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<tbody>
<tr>
<td>Used Frequently</td>
<td>Very Satisfied</td>
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<td>Used Often</td>
<td>Satisfied</td>
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<td>Used Sometimes</td>
<td>Neutral</td>
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<td>Used Rarely</td>
<td>Dissatisfied</td>
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<tr>
<td>Used Never</td>
<td>Very Dissatisfied</td>
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<td>Don’t Know</td>
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- **Academic Advising**
- **Admissions & Recruitment**
- **Applewood Café**
- **Athletic/Recreation Programs**
- **Bookstore**
- **Campus/Public Safety**
- **Career Resource Center**
- **Cashier’s Office**
- **Computer Labs**
- **Concerts & Cultural Programs**
- **Counseling Services**
- **DisAbilities Svcs for Students**
- **Financial Aid Services**
- **Health Services**
- **Job Placement/Employment**
- **Library Services**
- **Orientation Program**
- **Parking Lots/Ramps**
- **Peer Tutoring Service**
- **Registration Office**
- **Snack Bar Food Services**
- **The Learning Center**
- **The Writing Center**
- **Transfer Advising/Counseling**
- **Veteran’s Services**
- **MCC Web Site (www.mcc.edu)**