Congratulations go out to...

MARC SMITH

Marc Smith, Network/UNIX Specialist - E-Learning & Web Services
has been selected as the
Outstanding Employee of the Month for October 2010

Comments about Marc include:

♦ Mott Community College is extremely fortunate to have an employee of Marc Smith’s caliber.

♦ Although I could tell many stories of Marc’s diligence, faithfulness and promptness, here is one story. A student sent me a note that he was not able to upload into Blackboard and gave me the error message. I checked and confirmed his story and sent a note to Marc. Within 15 minutes, Marc had taken Blackboard down to fix it. This was on a Saturday, late afternoon. Then, he sent me another note at midnight asking to confirm that it was fixed. There are very few employees who pay that much attention to e-mail and who will work on a Saturday evening to repair a glitch.

♦ At 8:30 a.m. on a Saturday morning, Blackboard was down. I reported it to Mark. It was up and running by 9:30 a.m.! This is Marc’s consistent work pattern. He is very available. I have sent Marc e-mails on the weekend and early in the morning. He always answers very promptly. If he doesn’t know the answer, he sends a bridging message to let me know he is working on it.

♦ Marc is always polite when dealing with our questions, no matter how simplistic they might be. He is to be commended for his very conscientious work ethic.

CONGRATULATIONS, MARK!