STRENGTHS CONVERSATION – February 23, 2012

Table A

- Redesign of student services – registration, etc., more online services, like web advisor, info channel
- Appreciation event
- AQIP has led to cross depart awareness
- ITS systems for sharing info
- Public Safety collaboration with many areas/programs
- Registration collaboration w/financial aid
- Public Safety is “more approachable” to staff and students
- Faculty are knowledgeable and engaged
- Staff – fully supportive of faculty and student needs
- Administration is decisive and action-oriented

Table B

- Great employees, very knowledgeable
- Code of conduct process improved
- Great educational programs and faculty
- Registration process improved, particularly online
- Info Channel and monitors

Table C

- Knowing our strengths and publicizing them
- Community outreach
- Good processes – budgeting, advising,
- More student focused – retention alert program, wait listing of courses,
- Collaboration – thriving internally and externally
- Good partnerships in community
- Excellent internal collaboration – HBTF, AQIP, Wellness and other projects
- Wonderful programs and classes
- Enjoy fact – convenient locations
- Affordable tuition
- Employers say students are well-trained, improving on their soft skills
- Core strengths – employees are well-trained, well-educated and bring a lot of experience to the table

Table D

- Less wait time for registration, much more user-friendly and personal for students
- Financial Aid process runs more smoothly for students, more efficient
- Occupational programs are current, relevant, students are employment ready
- Library renovations
- Workforce Development – career pathways and credentialing, students more from non-credit to credit more seamlessly
- Student support services in place to help with non-academic needs
- Improved traffic flow
- Public Safety helpful
- Facilities and technology up to date, more smart classrooms avail
- Grounds well kept, beautiful setting within urban environment

Table E
- Professional development offerings
- Beauty of campus
- Free Wi-Fi
- Bistro
- Advertisement of course offerings
- Accountability
- Recommendations are taken seriously, considered
- Many improvements in FA
- Placement testing – now emphasizing importance, review process
- Developmental course offerings and structure – how they are offered
- Committee for Dev Ed - cross-campus participation/involvement
- Students feel they are treated like individuals, that we care

Table F
- Technology – in classrooms, access for students, Wi-Fi
- Student population needs to learn – and are motivated to learn
- Collaboration – within disciplines, departments – improves student learning
- Administrators are visible and approachable
- Employees are committed, all groups
- Recruitment process for full-time employees, brings in great people
- Activity, physical spaces for students – Bistro, lounge areas, etc.
- Wait listing
- Sustainability – college has been around a long time, connections to the community, etc.
- Campus is clean and safe – kudos to Public Safety and Facilities/Physical Plant
- Affordability
- Great diversity of occupational programs and viable liberal arts program
- Support of community

Table G
- Redesign of student services area, especially FA
- Student open forums
- Strong advisory committees
- Lot of respect from employers – students are well prepared
- Well maintained grounds and facilities
- Campus police and safety
- Great collaboration with ITS, academic, administrative branches of college
- Incredible community involvement
- Hiring process and human resources
- Advising
- Budgeting process

Table H
- Marketing
- Info Channel
- Public Safety
• Parking, traffic flow, restructuring of parking
• Cultural diversity
• Connectivity to other colleges
• Costs
• Resources available on campus
• HR hiring process
• CTL sessions
• Support services

Table I
• Queuing System
• Expertise of faculty
• Continuing occupational program development, remain relevant to job market
• ITS and all they do
• Increase faculty/staff collaboration
• Non-credit to credit programs thru WFD
• Streamlined submission process to testing center and other changes to testing center

Table J
• FA updates
• Threat assessment, Public Safety and Registrar responds
• Articulation Agreements
• At-Risk students have opportunities for improving student success
• Employees choice of employment, people want to work here
• Attitude for consistent improvement with our processes
• High quality education and programs
• Quality strategic problem solving
• Team work atmosphere is apparent throughout
• Proactive environment

Table K
• Event center, library, CTL, Bistro, Applewood Café, Courtyard – physical representation of what we respect
• Community perception of Mott is positive
• Great value for money
• Sensitive to students
• Intake process that is seamless, smooth, effective
• Strong academic support through CTL
• Intake process at WFD is excellent
• Public Safety makes campus and community feel safe

Table L
• Campus has welcoming appearance
• MCC is involved in community and surrounding area, especially. With Hispanic center, Great Lakes, and DisAbility CTCs
• Best cost for college in area
• Workforce is diverse and strong
• Input from employees and students is valued and taken seriously
• Variety of courses offered at all campuses, satellite sites
• Collaboration between departments and community works well – cosmetology and fab lab...
• Good customer service
• Info channel is great resource
• Queuing system in FA
• Community involvement – like media arts program
• Snow Day tomorrow...??!????!

Table M
• Active student life program and cultural diversity on campus
• Inventory control process improvement team
• Community outreach – i.e. Halloween party, photos, dog walk
• Integration of WFD with student information

Table N
• Queuing system
• Teaching, faculty relationships
• Facilities are great
• Ability to mobilize resources and react to challenges
• Open to new ideas
• Ability to collaborate across groups and functions
• Collaboration is thriving between credit and non-credit
• Kiosk on each floor in Prahl Center
• Developmental faculty relationships to students
• Faculty and staff committed to student success
• Technology infrastructure

Table O
• Strong commitment to student learning and success and to the community – WFD, CTCs, extension sites
• Beautiful facilities with consistency at all locations demonstrates how students and employees are valued equally
• Latest and greatest educational tech
• Safe campus with well-equipped PS dept
• Successful and well-respected Athletics dept
• Dedicated faculty and staff, focused on student learning
• Wide range of program offerings
• Demonstrated push for outcomes based performance

Table P
• Attractive campus
• Knowledgeable faculty
• Cross departmental communication
• Wide range of student services
• Degree audit program
• Community involvement, CTCs
• Program offerings stay current
• Prof dev improvements
• Traffic light on Court Street
• Following up on students for retention
- Achieving the Dream and Programs of Study team

**Table Q**

- Faculty really care, feel comfortable with faculty, appreciate faculty understanding
- Tutoring resources, Math Center, etc.
- Communication between sites is strong
- EC works as a team, promotes communication, adhesive across dept and campuses
- Articulation agreements
- Relationships with universities
- Wait list
- Library renovations, benefit to student learning
- CTL
- Brian Ivory and Campus Clowns
- High expectations of faculty/staff candidates
- Developmental faculty are core to success of students
- Public safety
- Opportunities for transitional learning
- Developmental course work
- Workforce development
- Certificate programs

**Table R**

- WFD, specifically ability to customize programs and work one on one with students to achieve success
- Very focused attention on developmental courses and continued analysis
- Process for creating new or modifying classes or degrees to respond to changes in workplace, CPSC
- ITS – help desk and response time, audio/visual support
- Beauty and cleanliness of campus and buildings
- Athletic achievements
- MCC is recognized as one of top ten community colleges in country