RETENTION
AQIP Action Project
September 17, 2013
AGENDA

- Charter approved
- Student Services strategic goals and initiatives
- Workgroup Discussion – Key Indicators
**Key Indicator Groups**

**Group 1**
- Student Personal Issues
- Attendance
- Late Registration

**Group 2**
- Financial Aid - # of credits
- Financial Aid - GPA
- Repeated Add/Drops

**Group 3**
- Repeating a course
- Developmental Ed Recommendations

**Group 4**
- SIEF Questions
- Low Mid-term Grades
**KEY INDICATORS**

<table>
<thead>
<tr>
<th>Indicator</th>
<th>How would you measure this?</th>
<th>What would you do with the results OR what strategy would you recommend based upon this measure?</th>
</tr>
</thead>
</table>
| Repeating a Course      | Identify gateway courses, that may denote future difficulty? (ie. nursing - pharmacology) Failure of developmental courses?? Notes: Financial Aid, if student repeats and passes twice, no longer eligible for FA | Possible counseling opportunities:  
  - Career/program recommendations  
  - Time management  
  On repeats, require seeing CASD  
  Require pre-college counseling, study skills, time management short courses...  
  Soft skills for the workplace |
# Key Indicators and Their Use

<table>
<thead>
<tr>
<th>Indicator</th>
<th>How would you measure this?</th>
<th>What would you do with the results OR what strategy would you recommend based upon this measure?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Developmental Ed Recommendations</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Low Mid-term Grades</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Late Registration</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial Aid - # of Credits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Financial Aid - GPA</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SIEF Questions</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Personal Issues</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repeated Add / Drops</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Google Shared Drive

https://drive.google.com/a/mcc.edu/folderview?id=0B1zuHQAQg28sZlJnTE1RdHBZYW8&usp=sharing

Next Meeting

October 1, 2013 – 3:00-4:30
RTC 1107